

FIRST DAY COMPLETE

Andrews  University



ACCESS, CONVENIENCE, AFFORDABILITY

HOW IT WORKS

- **Register for Classes**—Students will automatically be enrolled in the program and the bookstore will start preparing their order.
- **Verify Order**—30 days before the first day of class, students will receive an email to verify their order and select their fulfillment preference (in-store pickup or delivery).
- **Receive Course Materials**—An email notification will be sent when the order is ready for pickup or when it ships (digital materials will be delivered within LearningHub).

GET AN EDGE ON ACADEMIC SUCCESS

Ensures students have all required textbooks (kits, software and clickers not included) before the first day of class.

SAVE MONEY

Students save an average of 35%–50% on the cost of course materials across their academic journey

REDUCE STRESS

Program gives students one less thing to worry about when classes begin.

PREPARING STUDENTS FOR SUCCESS

7/10 *students say they would have better grades if they had access to required textbooks and course materials before the first day of class*



“The First Day Complete (FDC) program was a huge help when it came to the required materials for each of my classes. The bookstore provided amazing customer service and I will continue to use FDC.”

~ Kamillie Hernandez, Student
Andrews University

74%

of students reported that with the program they were **better prepared** for the academic term

66%

of students said that the program had a **positive impact on their success**

50%

said the program helped them achieve **better grades**

FAQs

•WHAT IS THE FIRST DAY COMPLETE PROGRAM?

First Day Complete is a course materials fulfillment program that lowers the cost of course materials and ensures **main-campus undergraduate and graduate students** have their required course materials on the first day of class.

•HOW DO I PAY FOR MY TEXTBOOK RENTALS UNDER THIS PROGRAM?

Full-time main-campus undergraduate and graduate students will pay a flat fee of \$344 per semester for textbook rentals as part of the First Day Complete program. Anything below or above this amount will be adjusted on the student's bill after the drop-add date for spring semester at the rate of \$21.50/credit hour below or above 16 credits. Students are responsible for shipping costs if they opt to have their materials delivered.

•WHAT IS INCLUDED IN THE PROGRAM?

The program provides all required textbooks, lab manuals, access codes and digital textbook versions to eligible undergraduate and graduate students.

•WHAT IS EXCLUDED FROM THE PROGRAM?

The program does not include consumables that cannot be returned and reused such as lab goggles, dissection kits, molecular model kits, engineering kits or nursing kits.

•HOW DO I RESERVE MATERIALS?

You will receive an email approximately one month prior to classes starting each semester with a link to access the First Day Complete portal. There is also a link available on the [Andrews University Bookstore](#) website. Once you access the portal you will be presented with the materials that are required for your classes, if they are print or digital materials, as well as any recommended supplies for the course. After you've reviewed your materials, you simply select either in-store pickup or request the materials be shipped to your home. Students are responsible for shipping costs.

•HOW DO I PURCHASE MY COURSE MATERIALS IF I DECIDE TO OPT-OUT OF THE FIRST DAY COMPLETE PROGRAM?

While it is NOT recommended, students have the option to opt-out of this program. Opting out means you will not receive access to your required course materials in a convenient package at a discounted rate. If you opt out of the program you are responsible for purchasing all of your required course materials at the bookstore. For further details, visit the First Day Complete [webpage](#).

•WHEN ARE MY TEXTBOOK RENTALS DUE BACK TO THE BOOKSTORE?

The deadline to return all rental textbooks is the last day of finals. Students will receive email reminders about the rental deadline to their email address. The program provides you with the option to purchase textbooks at a reduced rate during the return period.

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